



**JEWISH FAMILY &
COMMUNITY SERVICES**
EAST BAY

Impact Report 2025

Our Vision: a community where everyone can flourish with dignity



Repairing the World

תיקון עולם Tikkun Olam

Chief among our values is our responsibility to bring healing and justice to a world deeply in need of both.

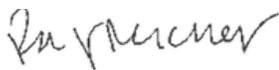
Dear Friends,

Thank you for all that you made possible in 2025. Because of your generosity, JFCS East Bay served thousands of individuals and families — more than 2,500 — with critical support. Your gifts allowed us to provide immigration legal assistance and employment support to refugees and newcomers, food and homecare assistance to families and older adults, and trauma-informed counseling and financial services to Holocaust survivors.

These are transformative services that help members of our community rebuild stable lives. Because of your support, JFCS East Bay helped *Javier, a refugee from Mexico who was seeking LGBTQ+ asylum, regain his freedom after he was unlawfully imprisoned. Your gifts helped *Eva, a woman in her 70s living alone, afford food and transportation.

At this time in our community, your support through volunteering, advocating, and donating provides individuals and families a direct path to a new life. Your gift is an offer of compassion, connection, and understanding. Thank you for helping us to build a community where everyone can flourish with dignity.

With gratitude and hope,



Robin Mencher, CEO



Jeff Ilfeld, President,
Board of Directors, 2023 - 2025

**Clients' names changed*



"This support gave us a sense of security during a very uncertain time and allowed us to take the next steps toward independence."

Children, Youth & Family

"My family and I are the true example of self-sufficiency in our new community"



Refugee Services



"Because of JFCS East Bay, we were able to focus on finding work and building a better future for our family."

Immigration Legal Services

"Thank you for ensuring that caregivers are supported, seen, and never alone — during caregiving and in grief."



Older Adults & Aging



"The staff of your center were always in touch and helped with many issues that our family had."

Holocaust Survivor Services

2024 - 2025 BOARD OF DIRECTORS

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Immigration Legal Services



A path to legal security

600 clients supported with vital services

120 individuals represented in removal proceedings

386 applications for affirmative benefits

250 pro-bono legal consultations

321 clients received food assistance and housing support

504 people accessed mental health services

613 people supported with housing navigation in Ukrainian Initial Assistance programs

2,057 refugee and newcomer clients provided with short- and long-term support to meet their most urgent needs

Refugee Services



Leading the way to a new life

Older Adults & Aging



Enhancing quality of life

\$1.1M given in financial assistance to cover housing, food, medical, and essential costs

780 older adults provided with critical services such as benefits navigation, home care support, and family caregiver assistance

\$1.5M provided to support life-giving family programs and resources

200+ children, youth, and their families provided with comprehensive mental health and social services

Children, Youth & Families



Strengthening the future

Holocaust Survivors



Support when it matters most

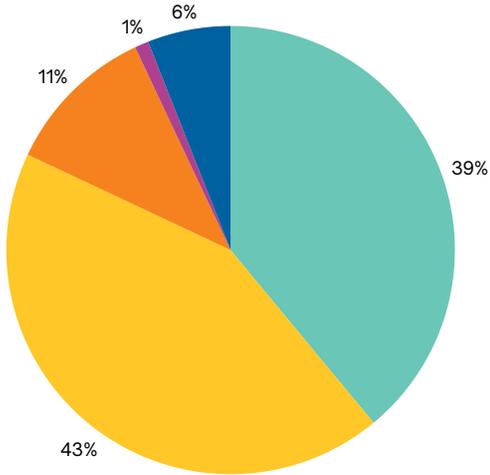
\$2.3M provided to Holocaust survivors in need of housing and home care

\$51K given in vital food assistance

270 clients served with restitution applications and payments, life certifications, medical and benefits advocacy, and essential needs

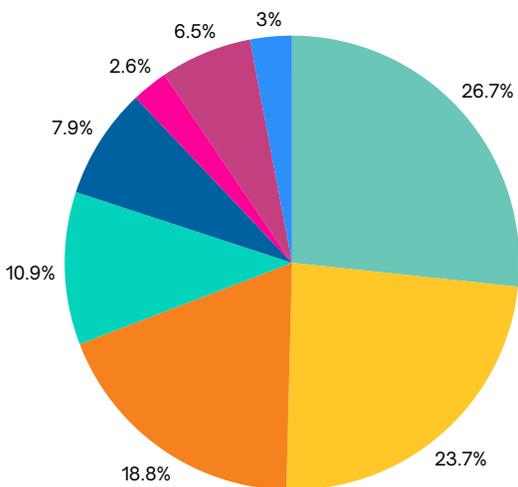
TOTAL REVENUE \$14,788,769

- Contract Revenue \$5,791,402
- Grants & Contributions \$6,397,358
- Program Revenue & Client Fees \$1,563,540
- Investment Income \$167,688
- Other Revenue \$868,781



TOTAL EXPENSES \$14,241,007

- Refugee Services \$3,950,462
- Jewish Community Care \$3,408,941
- Immigration Legal Services \$2,404,285
- Children, Youth & Families \$1,580,564
- Adult Services \$1,128,709
- Volunteer Services \$376,463
- Fundraising \$941,695
- Management & General \$449,888



In FY24–25, we experienced a surplus as a result of the federal Employee Retention Credit. This program reimbursed organizations for employer-paid payroll taxes from the COVID-19 years (2020–2021).



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After receiving weekly support from JFCS East Bay to help her child, a parent described the services as a “blessing” that significantly improved her well-being and family functioning. Consistent therapeutic support and family guidance can and do strengthen resilience, improve relationships, and enhance overall quality of life.

For more impact stories, a complete list of donors, and information about volunteering and taking action through advocacy, visit our online report by scanning the QR code below.



Social services for Jewish Nazi victims have been supported by a grant from the Conference on Jewish Material Claims Against Germany.



Jewish Federations
of North America

Center on Aging, Trauma, and Holocaust Survivor Care



Claims Conference ועידת התביעות
Conference on Jewish Material Claims Against Germany

This service is supported by a grant from The Jewish Federations of North America’s Center on Aging, Trauma, and Holocaust Survivor Care.



Funded by:



on the basis of a decision of the Bundestag

We are proud to be rated 4/4 stars on
Charity Navigator



Scan code to donate online.

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